



COMPANION

Quick Start Guide

v 1.0
December 2012



Content

1.	AT A GLANCE	- 1 -
2.	BASIC PHONE SETUP.....	- 7 -
3.	ENHANCED FEATURES SETUP.....	- 10 -
	<i>ADD/EDIT CONTACTS</i>	<i>- 10 -</i>
	<i>MESSAGE</i>	<i>- 11 -</i>
	<i>CALL HISTORY</i>	<i>- 12 -</i>
	<i>CHANGE LANGUAGE</i>	<i>- 14 -</i>
	<i>SET FONT SIZE</i>	<i>- 14 -</i>
	SETUP RINGTONE AND VOLUME	- 15 -
	SET M1/M2/M3 QUICK DIAL NUMBER	- 16 -
	LOCK/UNLOCK KEYPAD AND PHONE	- 17 -
	SETUP BLUETOOTH HEADSET	- 17 -
	FM RADIO.....	- 18 -
4.	SOS EMERGENCY SETUP	- 19 -
5.	EMERGENCY (SOS) CALL FUNCTION	- 24 -

1. At a Glance

Included in Box

- 1 COMPANION phone
- 1 Rechargeable Battery (1050mAH)
- 1 USB Power Adaptor
- 1 Desktop charging station
- 1 User manual

Product Feature Highlight

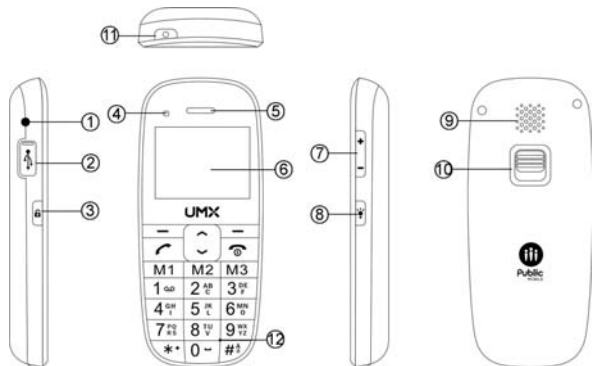
- 2" TFT Color Display
- Emergency Switch
 - Call up to 3 SOS Help Voice numbers
 - Send Emergency SMS to up to 3 SOS Help SMS numbers
- Suitable for hearing aid device (Compatible to HAC M3/T3 Device)
- 3 Quick dial numbers (M1 / M2 / M3)
- 10 preset ringtones
- Bluetooth

- FM Radio
- Large font size
- LED Flashlight

Important!

- Exposure to the receiver at full volume for a long period could cause ear damage.

Overview



1 Earphone Jack

2 Micro-USB

3 lock key

4 LED indicator

5 Receiver

6 Screen

7 Side Key → Volume up and
down

8 Flashlight key

9 Speaker

10 Emergency button

11 Flashlight

12 Micphone

Keypad



Pick up

Send a call

Access call memory (Redial) (short key press)



End/Power Key: Press and hold this key for a few seconds to turn the phone on/off. During a call, press this key to end the call and return to the main menu.



Left Soft key

Right Soft key



Up, Down Navigation Key

Access main menu (short key press)

* +

From idle screen

- Short key press: *

In Edit mode:

- Short key press: Access the Symbols table

#^A_a

From idle screen

- Short key press: #

- Long key press: Activate/deactivate

Vibrating Mode

In Edit mode:

-Short key press: Changes input methods

0 -

From idle screen

-Short key press: 0

In Edit mode:

-Space or zero

M1/2/3

Familiarity Number

Main screen icons



Signal strength received by the antenna



Bluetooth active



There is no service



There is(are) unread voice message(s)



Alarm clock



There is (are) unread message(s)



Vibrate icon



Battery level indicator (This icon indicates full battery)



Ring icon



Vibrate first then ring



Mute Icon



Keypad locked



Earphone inserted



Roaming



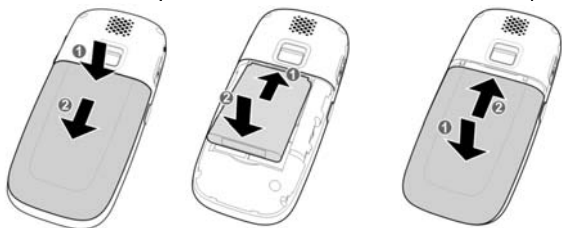
Airplane Mode

2. Basic Phone Setup

Step 1: Installing your battery

Down push the battery cover. Take off the battery cover. Remove the battery from its protective packaging and insert it in the back of the phone so that the contacts on the battery mate with contacts on the phone.

Be sure the battery sits flush with the inside of the phone.



Note: Battery performance

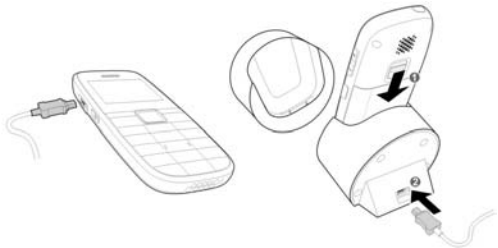
- ◆ The phone uses a rechargeable battery. The battery should be charged fully before using it for the first time. Optimal battery performance will occur after charging and discharging a few times.
- ◆ For optimal battery performance let your battery run out completely once every month.
- ◆ It is normal for the battery to heat up when

charging. Your phone has automatic temperature adjustment protection.

- ◆ When the battery is about to run out, the phone will notify you. When the battery runs out completely the phone turns off automatically.

Step 2: Charging the battery

- ◆ Connect the charger to a power outlet and then plug the charger into the micro USB port on the left side of the phone.
- ◆ When the phone is charging, the battery icon indicator bars will move from left to right.
- ◆ You can charge the phone while the phone is powered on or off.
- ◆ The battery icon indicator bars will stop automatically when the battery is fully charged. When the battery icon shows four green bars, you can disconnect your charger..
- ◆ Please use the original charger; the use of other chargers may damage your phone.



NOTE:

Charge the phone for over 12 hours the first time. After that, it takes approximately 2 hours to fully charge the battery. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

Step 3: Switching the Device on/off

➤ Press and hold  until the device switches on.

➤ Press and hold  until the device switches off.

3. Enhanced Features Setup

Add/Edit Contacts

From the standby screen, press the  for **Contacts**.

1. Add Contact

- Press the  for **Options**, scroll to **Create New Contact**.

- Enter the contact's information by scrolling down the list and pressing **Edit**.


- Once you have entered the information press **OK** to confirm.

- When you're finished, press **Done**.


- When prompted, press  to select **Yes**, and save the new contact.

2. Edit Contact

- Scroll to the **contact** you wish to edit


- Press  to select **Options**.

- Press  to scroll to **Edit** and select ok


- Press  to scroll to the information you would like to edit


- Input the information and select **ok**.

- Once you have entered the information, Select **Done** to save the edit.

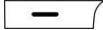
- When prompted, press  to select **Yes**.

3. Delete Contact


- Press  to scroll to the **contact** you wish to delete and select ok.

- Press  to select **Options**.

- Press  to scroll to **Delete Contact**.

- When prompted, press  to select **Yes**.

Message

From the standby screen, press  to select **Messages**.

1. Send a Text Message

-Select **Text Messaging** by pressing **OK**, and then select **New Text Message**. After writing the message, press **More**, select **Send to**, then input the phone number or press **Options** to select from **Contacts**.

- Press **Options**, select **Send**.

2. Read a Text Message

-Select **Text Messaging** by pressing **OK**, and then select **Inbox**.

- Scroll to the Message you wish to read.

- Press **more**, select **View**.

3. Delete a Text Message


-Select **Text Messaging** by pressing **OK**, and then select **Inbox**.

- Scroll to the Message you wish to delete.

- Press **more**, select **Delete**.

- When prompted, press  to select **Yes**.

Call history

From the standby screen, press  to select **Menu**.

Scroll to the **Call History**, press **OK**.

1. Missed Calls

If there are missed calls, you can view the detailed information in **Missed Calls**, including contact name, phone number, date and time.

2. Received Calls

The phone automatically saves information about the 20 most recently received calls. The functional operation and display mode is the same as those of missed calls.

3. Dialed Calls

The phone automatically saves information about the 20

most recently dialed calls. The functional operation and display mode is the same as those of missed calls.


4. Delete Log


- Delete Missed Calls: Delete records of all missed calls.
- Delete Received Calls: Delete records of all received calls.
- Delete Dialed Calls: Delete records of all dialed calls.
- Delete All: Delete all records of recent calls.



5. Call Time

- Last Call Time
- Total Dialed: Total of all dialed calls since the timer was last reset
- Total Received: Total of all received calls since the timer was last reset
- Total Call Time
- Total Life Time
- Reset All Time

6. Save a call number



From the standby screen, press  to open the call history. If there are any calls stored in the call history, scroll to the recent call which you want to save. Press OK.

- Press  to select **Options**, select **Save to Contacts**.
- Select To Phone to create a new contact or Update record to add to existing contact.

- Enter the contact edit, press , scroll to the information you would like to edit
- Input the information and select **ok**.
- Once you have entered the information, Select **Done** to save the edit.
- When prompted, press  to select **Yes**.

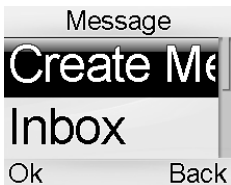
Change Language

In the Display Setting menu, you can adapt, for example, the language, screen saver, etc. to your personal requirements.

1. Go to **“Menu”** → **“Settings”** → **“Phone”** → **“Language”**
2. Press  to select desired language.
3. Press  to confirm.

Set Font Size


You can set your desired font size of display in order to provide better visibility.



Large Font




Normal Font

1. Go to **“Menu”** → **“Settings”** → **“Phone”** → **“Font Size”**
2. Select **“Normal”** or **“Large”**
3. Press  to confirm

Setup Ringtone and Volume


Setup Ringtone/Sound

1. Go to **“Menu”** → **“Profiles”**
2. You can select **“Normal”**, **“Loud”**, **“Vibrate”** , **“Silent”** and **“Airplane Mode”**
3. Set your desired tone and select  to confirm

Setup Volume

1. Go to **“Menu”** → **“Profiles”** → **“Normal”** → **“Personalize”**
2. You can select **“Incoming Call Alert”**, **“Voice Volume”**, **“Ringtone”**, **“Ring Volume”** , **“Vibrate Alert”**,

“Message Alert”, “Roaming Ringtone”, “Keypad Tone”, “Auto Answer” and “Speakerphone”


3. Set your desired tone volume and select  to confirm

Volume Warning! Never hold the mobile phone to your ear when it is ringing, when the hands-free function is active, or when an emergency call has been triggered. This could damage your hearing.

Set M1/M2/M3 Quick Dial Number




You can save your desired phone number you dial the most frequent, e.g. your families, your best friends or your care center.

Simply press and hold **M1/M2/M3** button to make the quick dial call out.


1. Go to **“Menu”** → **“Settings”** → **“Phone”** → **“Set M1/M2/M3”**
2. Press M1/M2/M3 Call Number.
3. Enter **“Ok”** → **“From Contacts”** Select contact.
4. Press  to confirm.

lock/unlock keypad and phone


1. lock/unlock keypad

- Manually lock keypad: When the phone is on idle screen, long press  to lock the keypad. Long press  again to unlock keypad.
- Automatic lock keypad: From the standby screen, press  to select **Menu**. Scroll to the **Settings**, press **OK**, select **Security**→**Keypad Lock**, you can select the auto keypad lock time. Press **OK**.

2. lock/unlock phone

- From the standby screen, press  to select **Menu**. Scroll to the **Settings**, press **OK**, select **Security**→**Phone Lock**, you can select Enable or Disable the phone lock. When you Enable the phone lock, please input the password “0000”. After you restart the phone, you need to input the password “0000” to enter the phone.

Setup Bluetooth Headset

1. Go to “**Menu**” → “**Bluetooth**”
2. Press  to select “**Options**”

3. Select **“Device Search”**
4. If you are requested to power on the Bluetooth please press **“Yes”** to confirm.
5. Select the device from the list and press **“Options”** → **“Pair”** to pair the Bluetooth device with the mobile phone.
6. You may be required to enter the passcode during the connection. Please refer to the user manual of your Bluetooth device.

FM Radio

A 2.5mm stereo headset, not included, is required to use the FM radio.

Scan FM Stations

1. Go to **“Menu”** → **“FM Radio”**
2. Select **“Options”** → **“Channel”** → **“Scan All”**
3. Press to enter







Manually Select Radio Station

1. Go to **“Options”** → **“Input Frequency”**
2. Enter the frequency of the radio station. Press the **“*”** key to enter **“.”**
3. Press to enter

4. To add the radio frequency to the channel list, go to “Options” → “Channel” → “Add New Channel”





4. SOS Emergency Setup

Step1: Set Help Voice Numbers







1. Go to “Menu” → “SOS Settings”, input password”0000”.
2. Press  to enter “Set Help Voice Numbers”.
3. Press  Select **Help No.1/2/3** for the help voice number that is to be set.
4. Press  to enter “Options”.
5. Press  to select “Edit”
6. Select “Number”
7. Enter the phone number to be saved.
8. Press  to save.
9. Press  to return to idle mode.

Or





1. Go to “Menu” → “SOS Settings”, input password”0000”.

2. Press  to enter **“Set Help Voice Numbers”**.
3. Press  Select **Help No.1/2/3** for the help voice number that is to be set.
4. Press  to enter **“Options”**.
5. Select **“From Contacts”**
6. Select contact from list
7. Select Number from contact
8. Press  to save

Step2: Set Help SMS numbers



1. Go to **“Menu”** → **“SOS Settings”**, input password **“0000”**.
2. Press  to enter **“Set Help SMS”**.
3. Press  Select **Help SMS No.1/2/3** for the help voice number that is to be set.
4. Press  to enter **“Options”**.
5. Press  to select **“Edit”**
6. Select **“Number”**
7. Enter the phone number to be saved.
8. Press  to save.
9. Press  to return to idle mode.

Or

1. Go to **“Menu”** → **“SOS Settings”**, input password **“0000”**.
2. Press  to enter **“Set Help SMS”**..
3. Press  Select **Help SMS No.1/2/3** for the help voice number that is to be set.
4. Press  to enter **“Options”**.
5. Select **“From Contacts”**
6. Select contact from list
7. Select Number from contact
8. Press  to OK

Step3: Emergency Settings




Set Emergency Switch

1. Go to **“Menu”** → **“SOS Settings”**, input password **“0000”**, go to **“Emergency Switch”**.
2. Press  to select **On or Off**.
3. Press  to save.

Set Help Message

1. Go to **“Menu”** → **“SOS Settings”**, input

password"0000", go to **"Predefined Help Message"**.




2. Press  select **"English"** or **"French"**, Press  to select.
3. Type in what you would like the SMS message to say when the emergency switch is activated.
4. Press  to save.

NOTE:

The predefined SMS message will be sent according to your phone language settings

You and the recipient must subscribe to a plan which includes text messaging to enable emergency text messaging.

Set Dismiss Message

1. Go to **"Menu"** → **"SOS Settings"**, input password"0000", go to **"Predefined Dismiss SMS Message"**.
2. Press  select **"English"** or **"French"**, Press  to select.
3. Type in what you would like the SMS message to say when the emergency switch is deactivated.
4. Press  to save.



NOTE:

The predefined SMS message will be sent according to

your phone language settings



You and the recipient must subscribe to a plan which includes text messaging to enable emergency text messaging.

Set Emergency Speakerphone Setting

1. Go to **“Menu”** → **“SOS Settings”**, input password **“0000”**, go to **“Speakerphone”**.
2. Press  select **“On”** or **“Off”**, Press  to Save

Speakerphone allows for the device to work as a speakerphone when the emergency switch is activated.

Set Call Loop Setting

1. Go to **“Menu”** → **“SOS Settings”**, input password **“0000”**, go to **“Call Loop Setting”**.
2. Press  to select **Continuous or Single Loop**.
3. Press  to save

Continuous/Single loop is set to make emergency calls continuously or a single time when the emergency switch is activated.


5. Emergency (SOS) Call Function

This mobile phone is equipped with a convenient emergency call SOS function. Up to 3 Help Voice numbers and 3 Help SMS numbers can be entered for emergency call and emergency SMS.

NOTE:

You and the recipient must subscribe to a plan which includes text messaging to enable emergency text messaging.

How to activate Emergency Call Function?

You can activate the Emergency Call function by sliding the  SOS Help Key on the back of the device firmly upwards.

NOTE:


The SOS Help Key can be activated when the phone is On or Off.

Emergency SOS Call Flow

Upon activation of the Emergency Switch, an SMS is sent

to all Help SMS No.1/2/3, then the phone will call all Help Voice No. 1/2/3. Calls will be based on Continuous or Single Loop setting. A dismiss SMS message is sent to all Help SMS numbers when the Emergency call function is cancelled.

How to cancel Emergency Call Function?

- Slide the  SOS Help Key downwards.